

PHYSICIAN / OFFICE STAFF PROGRAMS

# IT'S EASIER TO PREVENT A FIRE THAN FIGHT ONE

RISK MANAGEMENT EDUCATION CAN HELP PREVENT CLAIMS



## 2021 RISK MANAGEMENT PROGRAM

OFFICE STAFF: Practice Matters

PHYSICIAN: Legal Issues · HIPAA Modules · Opioid Prescribing · Mock Trial · *Case in Point IV* · *Case in Point III* · *Case in Point II*

Specialty Specifics: Primary Care, OB/GYN, Ophthalmology, Pediatrics, Surgery

MEDICAL  MUTUAL  
*Liability Insurance Society of Maryland*

# IT'S EASIER TO PREVENT A FIRE THAN FIGHT ONE

## RISK MANAGEMENT EDUCATION CAN HELP PREVENT CLAIMS

Dear Colleague:

As a Physician, it may feel like you're constantly tasked with putting out fires. This perpetual firefighting can lead to burnout. But with the strategies contained in this year's risk management programs, you will have plenty of "tools" to help you put out those fires!

Our programs were developed by our medical, legal and risk management experts to help you provide the best possible care for your patients while mitigating liability risks.

As you review the program descriptions, you will notice that no in-person programs are currently scheduled for 2021. We will miss seeing you again this year; however, like 2020, we are offering webinars, home study, and online courses. Please register at **mmlis.com** or use the enclosed postage-paid envelope.

Physicians who complete an eligible program will earn CME credits and a 5% discount on their 2022 renewal policy! Additionally, our Office Staff program is designed to meet your staff's needs (*Please Note: Physicians who only take the Office Staff program will not be eligible for the 5% discount*).

Please call Risk Management at 410-785-0050 or 800-492-0193 with any questions. As always, we look forward to supporting you and your practice in 2021.

Sincerely,



George S. Malouf, Jr., M.D., FACS  
Chair of the Board

**THE 2020 OFFICE STAFF  
PROGRAM IS INCLUDED IN  
THIS BROCHURE INSTEAD OF  
A SEPARATE BROCHURE.**

Simply tear out the next page and give it to your staff. The Office Staff program and registration information are all included on that page.

### PROGRAM ICON KEY



Webinar  
program,  
Internet-based



Online  
program,  
Internet-based



Home study  
program,  
book-based



## PRACTICE MATTERS:

# PRIVATE PRACTICE RECOVERY – RECUPERATING FROM 2020 AND EXCELLING IN 2021

Presented by Kem Tolliver, BS, CMPE, CPC, CMOM

We've made it through one of the toughest years in our industry. Now that there are lessons learned, it's time to take these lemons and make lemonade. As an industry and as a state, we've learned together. As we look at the new face of health care, we have a unique opportunity to shape these changes and use them to excel in patient care delivery, technology, staffing, compliance and financial management.

This virtual interactive program will allow participants to create customized action plans to take back to their organizations for implementation. Resources will be provided to empower participants to either create or build upon existing infrastructures that are relevant to private practice success.

*MEDICAL MUTUAL will consider adding live in-person events at a later date if pandemic conditions improve.*

DATE	CODE	DATE	CODE
WED. APRIL 28	9018	TUES. AUGUST 24	9021
WED. MAY 19	9019	THURS. SEPT. 30	9022
THURS. JUNE 10	9020		

Tear out this page and give it to your office staff.  
Registration form is on the reverse side.



## OBJECTIVES

Upon completion of this live webinar, participants will be better able to:

- **Leverage strategies to** recover from the downturn in income by implementing internal assessments that include formulas, checklists and proven resources to benchmark where you are and where you want to be
- **Analyze CMS' 2021 final** rule to create internal work plans while interpreting new E/M coding changes and developing actionable practice innovations
- **Bridge the gap and improve** business office efficiency by correcting disjointed revenue cycle processes to allow for in-person and virtual workflows to succeed
- **Assess and develop action** plans to remediate new risk areas in patient care delivery, technology, staffing, policies and procedures and financial management

# HOW TO REGISTER

## PROGRAM FEE

The program costs \$60 PER PERSON.

## REGISTER ONLINE

You can register online at [mmlis.com](http://mmlis.com) and pay on our secure server with an American Express, Visa, MasterCard or Discover credit card.

## REGISTER BY MAIL

Select the program desired and complete the rest of the form. Please print clearly! Enclose the form and a check with full payment in the envelope provided and mail to the address specified below.

**Checks payable to:** Med·Lantic Management Services, Inc.

**Mail to:** Med·Lantic Management Services, Inc.  
P.O. Box 64100, Baltimore, MD 21298-9134

## CONFIRMATION

A confirmation notice will be sent to you once we have received your registration. Links to program materials will be provided during the webinar through the GoToWebinar dashboard.

## Office Staff Program Schedule

**8:00 a.m.** Program begins

**8:30 a.m.** Grace period ends – [no one will be admitted after this time](#)

**10:00 a.m.** Program ends

# FAQ

## How far in advance should I register?

Please register early to ensure your spot. Registration will end 24 hours in advance of a webinar.

## Can I reschedule or cancel?

If you have already made a payment for a program and would like to reschedule, we will apply your payment to another program date. Due to program commitments, program fees are non-refundable in the event you are unable to attend. If a program is cancelled, your payment will be refunded or applied to a new date.

**MEDICAL MUTUAL**  
*Liability Insurance Society of Maryland*

## 2021 OFFICE STAFF RISK MANAGEMENT PROGRAM

### TEXT ALERT

Please send me a text alert if there are schedule changes to my registered program.

Mobile Phone #: \_\_\_\_\_

Name: \_\_\_\_\_

Email Address: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Office Phone #: \_\_\_\_\_ Fax #: \_\_\_\_\_

Number of Employees Attending: \_\_\_\_\_

Names of Employees Attending: \_\_\_\_\_

Notes: \_\_\_\_\_

Date and code number of session you wish to attend:

Practice Matters: Private Practice Recovery Date \_\_\_\_\_ Code \_\_\_\_\_

Program Cost: \$60 per person \_\_\_\_\_

Number of Employees Attending: \_\_\_\_\_

TOTAL (\$60 x # of Employees) \_\_\_\_\_

**Please print clearly and include your check for the correct amount payable to:  
Med·Lantic Management Services, Inc.  
P.O. Box 64100 · Baltimore, MD 21298-9134**

Please register early in the program season to ensure your spot. Registration will end 24 hours in advance of a webinar. All fees are per person. Thank you.

*Please Note: Physicians who only take the Office Staff program will not be eligible for the 5% discount.*



## LEGAL ISSUES:

### THE NEW NORMAL – THE PHYSICIAN-PATIENT RELATIONSHIP IN THE AGE OF COVID

*Presented by the law firm of Armstrong, Donohue, Ceppos, Vaughan & Rhoades, Chtd.*

This program will review some of the medical–legal issues that have evolved as a result of the changes caused by the pandemic. These include executive orders, possible immunity issues, changing patient expectations due to quarantines and stay at home orders, Maryland law on telehealth requirements and practical issues regarding the use of telehealth. Short video vignettes will be shown to illustrate these issues.

*MEDICAL MUTUAL will consider adding live in-person events at a later date if pandemic conditions improve.*

DATE	CODE
THURS. MARCH 25	5475
WED. MARCH 31	5476
MON. APRIL 19	5477
TUES. APRIL 27	5478
WED. MAY 12	5479
TUES. MAY 18	5480
THURS. MAY 27	5481
TUES. JUNE 8	5482
THURS. JUNE 24	5483
MON. JULY 26	5484
THURS. AUGUST 12	5485
MON. AUGUST 30	5486
MON. SEPT. 13	5487
TUES. SEPT. 28	5488

## OBJECTIVES

Upon completion of this live webinar, participants will be better able to:

- **Understand the legislative** and regulatory issues regarding telehealth and other patient interactions
- **Recognize issues in patient** interactions (in-person and otherwise) that could create and impact potential liability
- **Understand the impact** of the pandemic on the Physician-patient relationship now and in the future





## PRIMARY CARE:

### THE DOCTOR IS IN!

Presented by Dan Kohn, MD and Andrew Marter, Esquire of Armstrong, Donohue, Ceppos, Vaughan & Rhoades, Chtd.

The COVID-19 pandemic has transformed the practice of medicine and the delivery of health care. It has required practitioners to change their approaches to disease and patient interaction, while continuing to remain vigilant in addressing ongoing medical issues for each patient. This program is intended to highlight when and how risk management principles apply in this new environment, particularly as it relates to telehealth.

*MEDICAL MUTUAL will consider adding live in-person events at a later date if pandemic conditions improve.*

DATE	CODE	DATE	CODE
MON. APRIL 12	5489	MON. JULY 12	5494
THURS. APRIL 29	5490	WED. AUGUST 18	5495
TUES. MAY 11	5491	WED. AUGUST 25	5496
WED. JUNE 2	5492	THURS. SEPT. 2	5497
WED. JUNE 23	5493		

## OBJECTIVES

Upon completion of this live webinar, participants will be better able to:

- **Understand risk** management principles relating to documentation and medical care considerations in telemedicine and other remote communications
- **Identify and review** organizational guidelines and recommendations relating to telemedicine
- **Identify COVID-19 resources** and guidance updates
- **Discuss recommendations** for ongoing medical issues management (unrelated to, but affected by, COVID-19)
- **Address vaccination issues** including non-compliance, patient discharge, and claims of abandonment

## REMAIN VIGILANT

RISK MANAGEMENT EDUCATION





## OB/GYN

Presented by Steven Berlin, MD and Gregg Murray,  
MEDICAL MUTUAL Claims Representative

This program will review common areas that increase the risk of medical malpractice litigation. A discussion of closed OB/GYN claims will be featured to illustrate keys points.

*MEDICAL MUTUAL will consider adding live in-person events at a later date if pandemic conditions improve.*

DATE	CODE
WED. APRIL 7	5507
TUES. JUNE 15	5508
MON. SEPT. 27	5509



## OBJECTIVES

Upon completion of this live webinar, participants will be better able to:

- **Identify areas of weakness** in the delivery of health care that may put them at risk for a medical malpractice claim
- **Make specific changes** in their practice that will increase patient safety



## OPHTHALMOLOGY:

### RISK MANAGEMENT VISION FOR THE FUTURE – MANAGING PATIENT EXPECTATIONS

Presented by Sonny Goel, MD and April Hitzelberger, Esquire of Waranch and Brown, LLC

Ophthalmic patients present with a myriad of needs and expectations. As the field of Ophthalmology continues to grow, so does its varied specialties. This program will focus on hot topics and growing trends in Ophthalmology with a discussion of practical methods for managing your patient's expectations, regardless of your sub-specialty.

*MEDICAL MUTUAL will consider adding live in-person events at a later date if pandemic conditions improve.*

DATE	CODE
TUES. APRIL 13	5498
MON. JUNE 28	5499
WED. AUGUST 4	5500
THURS. SEPT. 9	5501

## OBJECTIVES

Upon completion of this live webinar, participants will be better able to:

- **Identify risk issues from** a review of emerging trends across multiple Ophthalmology specialties and medical malpractice claims
- **Enhance methods** of managing patient expectations
- **Analyze lessons learned** from a year of practicing during COVID-19



## PEDIATRICS:

### BIG RISKS COME IN SMALL PACKAGES 3.0

*Presented by Christine Saba, MD, and Erica Mudd, Esquire of Armstrong, Donohue, Ceppos, Vaughan & Rhoades, Chtd.*

Pediatric medicine represents a microcosm of medical-legal issues unique to the specialty. This program will address many of these issues and focus on the risk management implications that may arise.

*MEDICAL MUTUAL will consider adding live in-person events at a later date if pandemic conditions improve.*

DATE	CODE
WED. APRIL 14	5510
THURS. MAY 13	5511
TUES. JUNE 15	5512
MON. AUGUST 9	5513
WED. SEPT. 1	5514

## OBJECTIVES

Upon completion of this live webinar, participants will be better able to:

- **Identify right and wrong** aspects of medical record documentation
- **Understand the legal** and risk management ramifications of delegation of duties
- **Deal with the impaired** parent
- **Know what to do when a** patient presents with mental health issues
- **Handle social media posts by** yourself and patients
- **Understand the new** forms of Physician-patient communication/treatment and how they impact your practice

# PREVENT CLAIMS

RISK MANAGEMENT  
EDUCATION





## SURGERY:

### INFORMED CONSENT AND REFUSAL

*Presented by Steven Berlin, MD and Gregg Murray,  
MEDICAL MUTUAL Claims Representative*

This program will focus on the topics of informed consent and informed refusal in medicine. A discussion of closed medical malpractice cases and risk issues in surgery will be featured.

*MEDICAL MUTUAL will consider adding live in-person events at a later date if pandemic conditions improve.*

DATE	CODE
MON. MARCH 29	5502
THURS. MAY 6	5503
TUES. JULY 20	5504
TUES. AUGUST 10	5505
TUES. SEPT. 21	5506

### OBJECTIVES

Upon completion of this live webinar, participants will be better able to:

- **Understand the importance** of both informed consent and informed refusal
- **Discuss what goes into** developing the process of informed consent and informed refusal
- **Understand Maryland law** regarding informed consent and informed refusal

#### RISK MANAGEMENT TOOLS & RESOURCES

### RISK ASSESSMENT



*Evaluate the strength of your practice's cyber security. We offer a 40-question online survey that can be completed from any computer or device. If weaknesses are found, practical advice on correcting the problem will be provided.*

#### RISK MANAGEMENT TOOLS & RESOURCES

### HIPAA GUIDANCE



*Ensuring your practice is in compliance with the many provisions of the HIPAA Security Rule can be challenging. Our web site offers extensive resources and information to help you understand and interpret this federal mandate.*



## **BUILD A CULTURE OF COMPLIANCE WITH THE HIPAA MODULES**

*Created by members of MEDICAL MUTUAL's Risk Management Department*

These training modules address the essential elements of maintaining the privacy and security of sensitive information and protected health information (PHI) within the medical practice.

Additional resources on HIPAA and Electronic Medical Records (EMR) are available online at [mmlis.com](http://mmlis.com)

**PROGRAM CODE: 5515**

**REGISTER FOR THIS PROGRAM AT [MMLIS.COM](http://MMLIS.COM)**



## **OBJECTIVES**

Upon completion of this Internet activity enduring material, participants will be better able to:

- **Discuss the HIPAA Privacy, Security and Breach Notification Rules**
- **Recognize identifiers that create protected health information (PHI)**
- **Recognize situations in which confidential and protected health information can be mishandled**
- **Identify practical ways to protect the privacy and security of sensitive information, including PHI**
- **Recognize the consequences of improperly handling confidential information or PHI**
- **Understand how to comply with the Breach Notification Rule**



## OPIOID PRESCRIBING:

### AVOID THE PAIN 2.0

*Presented by John Sly, Esquire of Waranch and Brown, LLC*

This Internet activity enduring material will focus on the history of opioid use as well as the potential risks and benefits of opioids and when and how to initiate, maintain, modify, continue or discontinue opioid therapy.

**PROGRAM CODE: 5517**

**REGISTER FOR THIS PROGRAM AT [MMLIS.COM](http://MMLIS.COM)**

#### ABOUT THE PRESENTER

John T. Sly is a trial attorney and partner at Waranch & Brown, LLC. His practice focuses on the aggressive defense of Physicians, health care facilities, and other businesses throughout Maryland. He has successfully tried to verdict numerous high-dollar cases and has argued before state and federal appellate courts.

## OBJECTIVES

Upon completion of this Internet activity enduring material, participants will be better able to:

- **Understand the history** of regulations relating to prescribing opioids
- **Understand the addiction** crisis and the public response
- **Understand new rules** relating to opioid prescribing
- **Understand how to limit** risk to the patient and your practice



## MOCK TRIAL:

### ORDER IN THE COURT!

*Presented by attorneys from the law firm of Armstrong, Donohue, Ceppos, Vaughan & Rhoades, Chtd.*

This online course will feature a “mini” medical malpractice trial from opening statements to closing arguments. The defendant Physician and expert and fact witnesses for both the plaintiff and defense will be examined and cross-examined. The courtroom drama will also highlight the elements of a successful defense to a malpractice suit and illustrate how medical record-keeping plays a key role in how cases are won or lost at trial.

**PROGRAM CODE: 5516**

**REGISTER FOR THIS PROGRAM AT [MMLIS.COM](http://MMLIS.COM)**

#### ABOUT THE PRESENTERS

Since its inception, the focus of the law firm of Armstrong, Donohue, Ceppos, Vaughan & Rhoades has been primarily on the defense of medical negligence cases, representing countless Physicians across the broadest possible spectrum of medical specialties. Along with their defense work, the firm has provided educational sessions on a number of relevant medico-legal topics.

## OBJECTIVES

Upon completion of this Internet activity enduring material, participants will be better able to:

- **Understand how medical** malpractice trials are conducted
- **Recognize how medical** record-keeping and deposition testimony play out in malpractice trials
- **Understand the key** elements of a successful defense of Physicians at the trial level



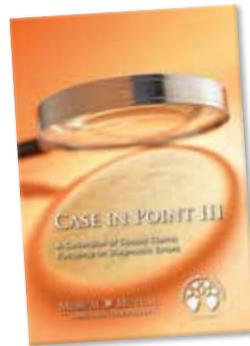
## CASE IN POINT III: FAILURE TO DIAGNOSE

*Case in Point III* examines closed medical malpractice claims that have diagnostic error as their core allegation. The selected cases illustrate an all-too-common theme presented in a variety of clinical situations where a Physician's failure to diagnose a patient properly led to a lawsuit.

**PROGRAM CODE: HSCIP321**  
**REGISTER FOR THIS PROGRAM AT [MMLIS.COM](http://MMLIS.COM)**

### Release/Review Date

This educational activity was reviewed on February 1, 2019. It was released on February 1, 2016 and expires on February 1, 2022. Please note that once you have completed the program, it will not be made available to you again during the release period of three years.



## OBJECTIVES

Upon completion of this enduring material, participants will be better able to:

- Identify what constitutes an allegation of failure to diagnose in a malpractice lawsuit
- Recognize the role of the medical record in preventing diagnostic errors
- Increase Physician-patient communication and patient participation in his/her own health care
- Implement changes in practice to minimize delay in diagnosis or failure to diagnose

## HOW CASE IN POINT WORKS

Interested Physicians can register for a *Case in Point* course by selecting the desired topic online or on the registration form found in the back of this brochure. The cost is \$60 PER PERSON.

Online *Case in Point* course participants will receive a link to their course from "@icslearning.com" one business day after registering. Participants will be prompted to reset their username and password. Participants should remember their username and password, as they will need them to log back into the course. Once the course is complete, participants will receive a course evaluation and their certificate in the mail.

*Case in Point III* participants will receive a copy of the *Case in Point* book by mail. To satisfy the requirements of the course, participants must read the book and complete a short post-test at the conclusion. Participants will also be asked to complete an evaluation form. The finished post-test and evaluation form should be mailed back to MEDICAL MUTUAL in the postage-paid envelope included with the book.

The cut-off date to register for *Case in Point* is **December 1, 2021**.  
Completed tests and evaluations are due no later than **December 13, 2021**.

Participants who successfully complete a *Case in Point* course will receive the same 5% premium discount that they would receive for attending a live webinar or online program.

All *Case in Point* courses are authored by members of our Risk Management, Claims, Communications, Policy Information and Legal departments.

**Accreditation Statement** MEDICAL MUTUAL Liability Insurance Society of Maryland is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for Physicians.

**Designation Statement** MEDICAL MUTUAL Liability Insurance Society of Maryland designates this enduring material and Internet enduring material for a maximum of two (2) AMA PRA Category 1 Credit(s).™ Physicians should claim only the credit commensurate with the extent of their participation in the activity.



## CASE IN POINT IV: INFORMED CONSENT

*Presented by John Sly, Esquire of Waranch and Brown, LLC*

According to the American Medical Association's Code of Medical Ethics, informed consent to medical treatment is fundamental in both ethics and law. Patients have the right to receive information and ask questions about recommended treatments so that they can make well-considered decisions about their care. This new online course will help Physicians navigate the process of informed consent and appreciate the importance of the documentation of a patient's consent or refusal.

**PROGRAM CODE: 5519 · REGISTER FOR THIS PROGRAM AT [MMLIS.COM](http://MMLIS.COM)**

### Release/Review Date

This educational activity was released on March 1, 2020 and will expire on March 1, 2023. Please note that once you have completed the program, it will not be made available to you again during the release period of three years.

## OBJECTIVES

Upon completion of this Internet activity enduring material, participants will be better able to:

- Discuss the concept of informed consent
- Know what should be included in the discussion with the patient about a recommended treatment or procedure
- Understand the need for documentation of the informed consent process and patient discussion



## CASE IN POINT II: DOCUMENTATION

*Case in Point II* is our second risk management program featuring a series of closed-claim scenarios that focus on issues involving medical record documentation. The selected cases serve to provide the reader with situations in which poor or non-existent documentation created patient safety issues and allegations of negligent treatment for the Physician.

**PROGRAM CODE: 5518  
REGISTER FOR THIS PROGRAM AT [MMLIS.COM](http://MMLIS.COM)**

### Release/Review Date

This educational activity was reviewed on February 1, 2019. It was released on February 1, 2013 and expires on February 1, 2022. Please note that once you have completed the program, it will not be made available to you again during the release period of three years.

## OBJECTIVES

Upon completion of this Internet activity enduring material, participants will be better able to:

- Identify weaknesses in the medical record that can result in miscommunication and poor patient outcomes
- Understand the role of the medical record as crucial evidence in medical malpractice litigation
- Recognize how strong documentation can prevent litigation

# HOW TO REGISTER

## PROGRAM FEE

The first program costs \$60 PER PERSON. If you wish to attend more than one program, each additional program costs \$30 PER PERSON, a savings of 50%!

## REGISTER ONLINE

You can register online at [mmlis.com](http://mmlis.com) and pay on our secure server with an American Express, Visa, MasterCard or Discover credit card.

## REGISTER BY MAIL

Select the program desired and complete the rest of the form. Please print clearly! Enclose the form and a check with full payment in the envelope provided and mail to the address specified below.

## CHECKS PAYABLE TO:

Med·Lantic Management Services, Inc.

## MAIL TO:

Med·Lantic Management Services, Inc.  
P.O. Box 64100  
Baltimore, MD 21298-9134

## CONFIRMATION

A confirmation notice will be sent to you once we have received your registration. Links to program materials will be provided during the webinar through the GoToWebinar dashboard.

## PROGRAM SCHEDULE

- 6:00 p.m.** Program begins
- 6:30 p.m.** Grace period ends – **no one will be admitted after this time**
- 8:00 p.m.** Program ends

## CME CREDITS & PREMIUM DISCOUNT

### CME CREDITS

Each program is worth a maximum of two CME Credits, commensurate with the extent of your participation in the program.

### PREMIUM DISCOUNT

A 5% Risk Management premium discount will be given on all Year 2022 medical professional liability renewal policies to MEDICAL MUTUAL members who complete any one of the eligible Physician educational programs offered.

**You MUST participate in the entire program to qualify for a 5% discount and CME credits.** We will count in attendance only those participants who are signed in within the first 30 minutes of the program. Late arrivals or early departures will not be considered present for satisfaction of the premium discount or CME and will be expected to attend a later program to qualify for the premium discount or CME.

## TEXT ALERTS

When you register for a risk management education program, you can opt in to a convenient text alert option that will let you know if there are any last minute changes in the program's date or time.

## DESIGNATION STATEMENT

### LIVE ACTIVITY

MEDICAL MUTUAL designates this live activity for a maximum of two (2) AMA PRA Category 1 Credit(s).™ Physicians should claim only the credit commensurate with the extent of their participation in the activity.

### INTERNET ACTIVITY ENDURING MATERIAL

MEDICAL MUTUAL designates this internet activity enduring material for a maximum of two (2) AMA PRA Category 1 Credit(s).™ Physicians should claim only the credit commensurate with the extent of their participation in the activity.

# FAQ

## How far in advance should I register?

Please register early to ensure your spot. Registration will end 24 hours in advance of a webinar.

## Can I reschedule or cancel?

If you have already made a payment for a program and would like to reschedule, we will apply your payment to another program you choose. Due to program commitments, program fees are non-refundable in the event you are unable to attend.

## What if the program is cancelled?

MEDICAL MUTUAL reserves the right to cancel a scheduled program due to insufficient registration. If a program is cancelled, your payment will be refunded or applied to a new date.

## For additional questions...

If you need additional information, or have questions about our programs, call our Risk Management Services Department at 410-785-0050 or toll free at 800-492-0193. Current program information and online registration is also available at [mmlis.com](http://mmlis.com)

## ACCREDITATION STATEMENT

MEDICAL MUTUAL Liability Insurance Society of Maryland is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for Physicians.

## DISCLOSURE POLICY

It is the policy of MEDICAL MUTUAL to ensure balance, independence, objectivity and scientific rigor in all its sponsored educational activities. All faculty participating in activities sponsored by MEDICAL MUTUAL are expected to disclose to the program participants any relevant financial relationships related to the content of their presentation(s).

# ARE YOU TAKING ADVANTAGE OF THE RISK MANAGEMENT RESOURCES AVAILABLE TO YOU?



## **DOCTORS RX NEWSLETTER**

Our risk management newsletter addresses timely topics in medicine and provides Insureds with the opportunity to receive a CME Credit.

## **RISK MANAGEMENT ALERTS**

To stay up to date, check [mmlis.com](http://mmlis.com) to review the latest risk management news and alerts issued by medical organizations.



## **LIBRARY OF ONLINE RESOURCES**

Search our comprehensive resource library for important documents and information to help you manage and reduce your risk.

## **SECURITY RISK ASSESSMENT**

Evaluate the strength of your practice's cyber security with a survey designed by our security and risk management experts.



## **RM SUPPORT BY PHONE**

Talk to our experts. Receive advice and answers about issues as they arise by dialing 443-689-0224 or 443-689-0169.

## **PRACTICE SELF-ASSESSMENT SURVEY**

This survey can help you determine areas in the non-clinical aspect of your practice that may leave you open to a lawsuit.



## **PRACTICE MANAGER TOOLBOX**

This convenient online resource was specifically designed to provide relevant and timely guidance to Practice Managers.

## **COVID-19 SECTION OF WEB SITE**

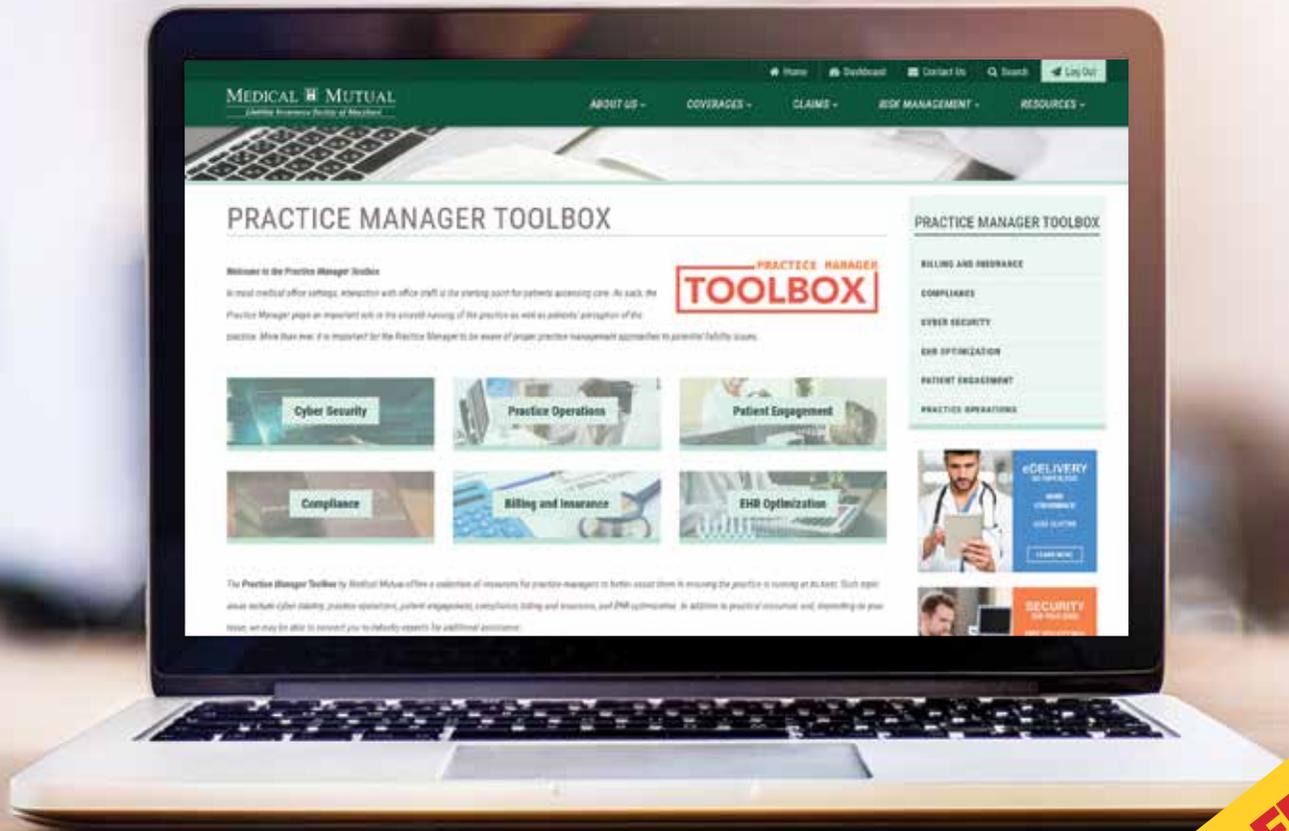
This section provides you with updated information on links from the most reliable sources and government announcements.



For more information, visit our web site at [mmlis.com](http://mmlis.com) or talk to a risk management expert by phone (410-785-0050, or toll free at 800-492-0193) to answer your individual questions.

# MORE SUPPORT FOR YOU AND YOUR PRACTICE!

*Free Resources and Tools for Practice Managers.*



**FREE!**

## PRACTICE MANAGER TOOLBOX

The **Practice Manager Toolbox** is a convenient online resource specifically designed to provide relevant and timely guidance to Practice Managers on the wide variety of day-to-day scenarios faced at a busy medical practice. Registering is fast, easy and free!  
**Visit [mmlis.com/practice-manager-toolbox/register](http://mmlis.com/practice-manager-toolbox/register)**

After registering, Practice Managers also can choose a free gift!

### HOME OFFICE

P.O. Box 8016, 225 International Circle  
Hunt Valley, Maryland 21030  
410-785-0050 / 800-492-0193

**MEDICAL MUTUAL**  
*Liability Insurance Society of Maryland*

← **REGISTRATION FORM ON OTHER SIDE**

# **SIGN UP FOR RM PROGRAM TEXT ALERTS**



**GET LAST MINUTE TIME CHANGES**



**STAY NOTIFIED OF SCHEDULING**

Take advantage of this free service and you will receive a text alert if your registered risk management education program is impacted by an unexpected problem.

You can opt in by selecting the opt-in option when you register online or by mail for a risk management education program. If you have already registered, you can opt in by visiting the members-only area of our web site or by calling Customer Service at 410-785-0050 or 800-492-0193.

**SIGN UP TODAY!**

## 2021 PHYSICIAN RISK MANAGEMENT PROGRAM

Name: \_\_\_\_\_  
*Please print your name as it appears on your policy*

Email Address: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone #: \_\_\_\_\_

Fax #: \_\_\_\_\_

Medical License #: \_\_\_\_\_

### DATE & CODE NUMBER OF SESSION(S) YOU WISH TO ATTEND

Legal Issues Date \_\_\_\_\_ Code \_\_\_\_\_

Specialty Specifics Date \_\_\_\_\_ Code \_\_\_\_\_

HIPAA Modules Register at [mmlis.com](http://mmlis.com)

Opioid Prescribing Register at [mmlis.com](http://mmlis.com)

Mock Trial Register at [mmlis.com](http://mmlis.com)

Case in Point III  Send

Case in Point IV Register at [mmlis.com](http://mmlis.com)

Case in Point II Register at [mmlis.com](http://mmlis.com)

For First Program Selected: \$60 per person \_\_\_\_\_

For Each Additional Program: \$30 per person \_\_\_\_\_

TOTAL \_\_\_\_\_

### TEXT ALERT

Please send me a text alert if there are schedule changes to my registered program.

Mobile Phone #: \_\_\_\_\_

Please print clearly and include your check  
for the correct amount payable to:

Med•Lantic Management Services, Inc.

P.O. Box 64100 • Baltimore, MD 21298-9134

Please register early in the program season to ensure your spot.  
Registration will end 24 hours in advance of a webinar. All fees are per person.  
Thank you.